

Policy on suspension, withdrawal of certification or reduction of the certified scope

To maintain confidence in the granted certification, Wert Audit S.R.L. conducts surveillance activities of organizations whose management system(s) have been certified, in order to ensure that the certified management system(s) continue to meet the certification requirements.

Wert Audit S.R.L. performs annual surveillance audits, and in the third year, a full re-evaluation of the management system(s) is conducted to demonstrate the client's ongoing compliance with the requirements of the applicable standard(s).

Wert Audit S.R.L. may also conduct unannounced audits following complaints received regarding the conformity of certified management system(s) of its clients.

If, during unannounced audits or scheduled surveillance/re-evaluation activities, nonconformities with the requirements are identified, Wert Audit S.R.L. may proceed with the following actions:

I. Suspension of Certification, in cases such as:

- Major nonconformities for which no appropriate actions were taken within the established deadlines, or systematic repetition of the same major nonconformity;
- Improper use of the certificate(s) and/or the conformity mark(s);
- Refusal to allow surveillance or re-evaluation audits;
- Breach of contractual terms;
- Written request by the client to suspend the certification for a maximum period of 6 months.

Suspension applies for a maximum of 6 months and may be lifted if the organization demonstrates that it has eliminated the causes that led to the suspension.

II. Withdrawal of Certification, in cases such as:

- Failure to take corrective actions to address the causes that led to suspension;
- Use of the certificate(s) and/or conformity mark(s) during the suspension period;
- Major changes in the system that severely affect compliance with certification requirements;
- Bankruptcy of the organization.

III. Reduction of the Certified Scope, in cases such as:

- Activities and/or locations where the client has repeatedly and seriously failed to meet certification requirements;
- Written request by the client to reduce the certification scope for specific activities and/or locations.

Sanctions such as suspension or withdrawal require the certified organization to immediately stop using the certificate(s) and/or Wert Audit S.R.L.'s conformity mark(s), and to cease any reference to the status of being certified by Wert Audit S.R.L.

Wert Audit S.R.L. includes these measures in certification contracts to ensure adequate control over the use of certificate(s) and/or conformity mark(s), and to enable legal action if any damage is caused to its reputation.

Wert Audit S.R.L. publishes information regarding the suspension, withdrawal, or reduction of certification of its clients on the website www.wertaudit.ro

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