

Management System Policy

In a constantly changing economic and social context, it is essential to objectively demonstrate the compliance of management systems, products and services with specified requirements.

This demonstration is achieved through conformity assessment activities carried out by competent and impartial certification bodies. In the case of Wert Audit S.R.L., management system certification provides an independent guarantee of compliance with the requirements of applicable reference standards, such as SR EN ISO/CEI 17021-1:2015.

Certification brings added value to customers, partners and stakeholders, by confirming the certified organization's ability to consistently deliver compliant products and services, protect the environment and ensure the health and safety of those involved.

Wert Audit S.R.L. is committed to providing certification services at the highest quality standard, based on:

- **impartiality and independence** in the assessment process;
- **confidentiality** in the management of customer information;
- **professional competence** of the teams involved in the certification;
- **compliance** with legal requirements and applicable reference standards.

To fulfill these commitments, Wert Audit has implemented a management system according to the SR EN ISO/CEI 17021-1:2015 standard, which complies with the principles: impartiality, competence, responsibility, transparency, confidentiality and responsiveness to complaints.

The general objectives of the management system policy are:

1. Protecting confidential information and client property rights;
2. Ensuring the competence of personnel involved in certification, in order to strengthen the prestige of the organization;
3. Continuous training of personnel and promoting a culture of quality in all activities;
4. Ensuring independence, objectivity and impartiality in making certification decisions;
5. Increasing client satisfaction and stakeholder confidence in the services provided.

For the effective implementation of the policy, the General Director:

- Appoints a **Management Representative**, responsible for coordinating and improving the system;

- Ensures the **necessary resources** for the operation and development of the system;

- Creates specialized organizational structures: the **Committee for Ensuring Impartiality**, the **Certification Commission**, the **Appeals Handling Commission**, the **Technical Committees**.

For each of these structures, clear operating regulations have been documented that establish the duties of the members and the way of working.

Wert Audit maintains rigorous procedures for the selection, training and evaluation of the personnel involved in certification, thus contributing to increasing the credibility of the certificates issued and consolidating its image in the field of management system certification.

Date: 23.09.2019

General Director

Șerban Horațiu Antonio



This document is the property of WERT AUDIT S.R.L.

Reproduction, in whole or in part, regardless of the means used (electronic, mechanical, photocopying, etc.), is strictly prohibited without the prior and demonstrable written consent of the rights holder.